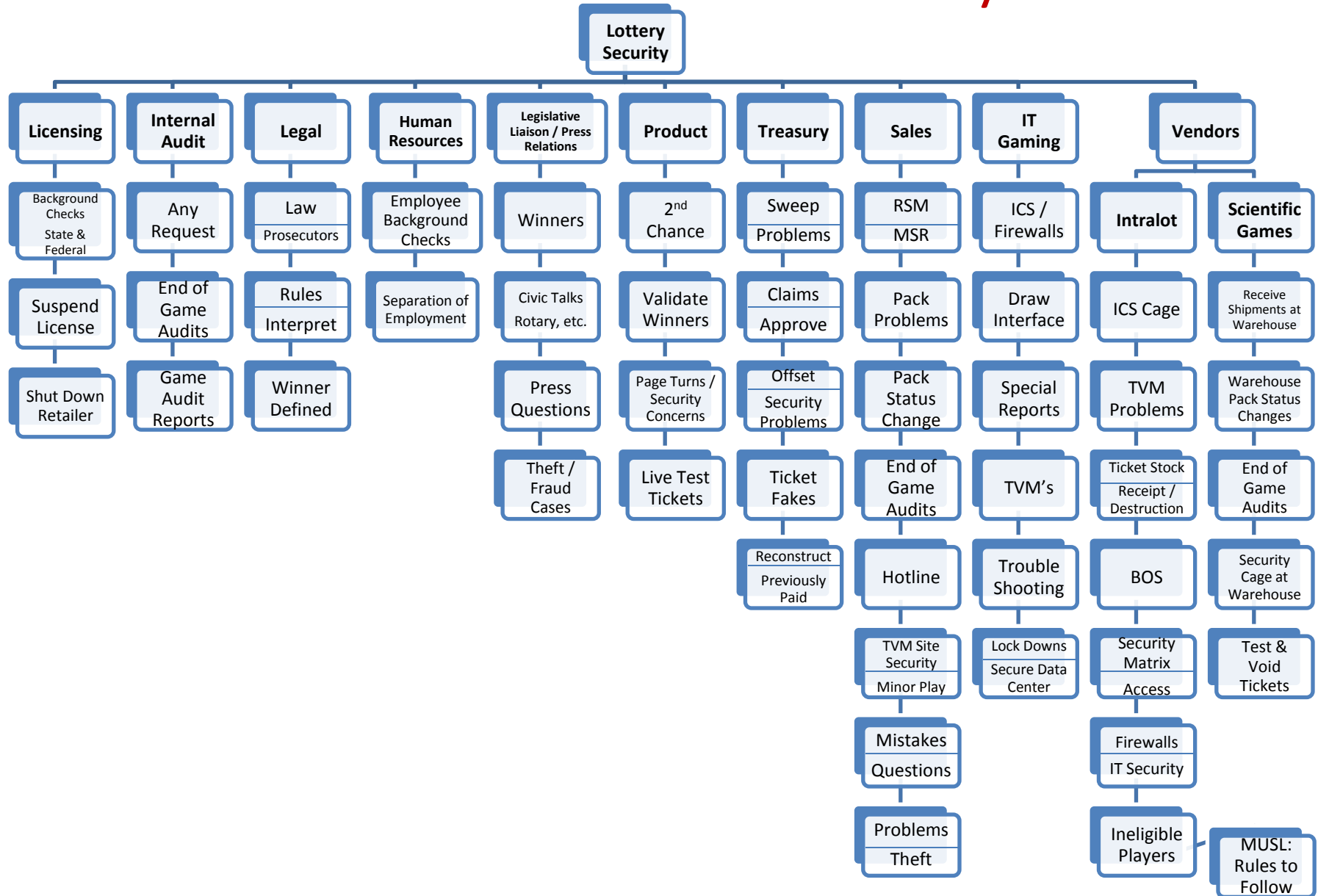


# Lottery Security



# Lottery Security

## “The Backbone of the Lottery”



# Licensing & Internal Audit

## Licensing

- Background Checks
  - State & Federal
- Suspend License
- Shut Down Retailer

## Internal Audit

- Any Request
- End of Game Audits
- Powerball Audit Reports

# Legal & Human Resources

## Legal

- Law
- Prosecutors
- Rules
- Interpret
- Winner Defined

## Human Resources

- Employee Background Checks
- Separation of Employment

# Legislative Liaison / Press Relations

- Winners
- Civic Talks
  - Rotary, etc.
- Press Questions
- Theft / Fraud Cases
- Capitol / Legislature

# Product & Treasury



## Product

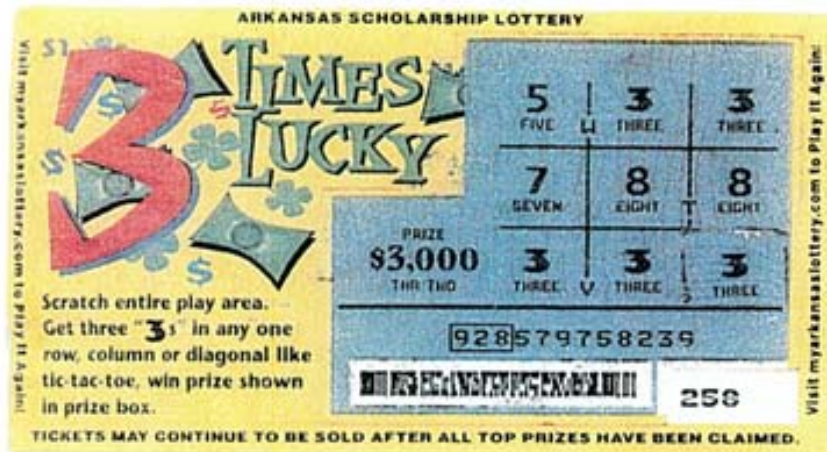
- 2<sup>nd</sup> Chance Drawings
  - Validate 3 Winners
- Page Turns
- Security Concerns
- 2 Live Test Tickets



## Treasury

- Sweep
  - Problems
- Claims
  - Approve
- Offset
  - Security Problems
- Ticket Fakes
- Reconstructs
  - Previously Paid





Example: Ticket Fake

my.com ARKANSAS SCHOLARSHIP LOTTERY myarkansaslottery.com

www.myarkansaslottery.com  
**Arkansas**  
Scholarship Lottery

INSTANT CASH  
Mon, Oct 19, 2009 15:27:58  
Retailer 999200

Instant Receipt  
001-027647-250  
SORRY NOT A WINNER  
NOT FOR SALE  
999200-999200001 TR 00000000545

ARKANSAS SCHOLARSHIP LOTTERY PROCEEDS SUPPORT SCHOLARSHIPS





## Example: Ticket Fake & Reconstruct

APPROXIMATE ODDS OF WINNING TOP PRIZE: 1 IN 630,000. OVERALL ODDS: 1 IN 4.08 (Including Breakeven Prizes). For more information on games visit any lottery retailer, [www.myarkansaslottery.com](http://www.myarkansaslottery.com), or call 501-683-2000.

8 14542 01056 0

**Arkansas**  
Scholarship Lottery

**TO CLAIM PRIZE:**

- Claims may be mailed to: ALC, P.O. Box 3838, LR, AR 72203.
- Prizes of \$500 or less may be claimed at any ALC retailer.
- Prizes under \$1,000,000 may be claimed at a claim center with a signed winning ticket and completed claim form. Prizes of \$1,000,000 or more must be claimed at Little Rock Claim Center, 124 West Capitol Avenue, LR, AR 72201 (1st Floor-Union Plaza Building).
- ALC is not responsible for lost or stolen tickets. Prizes must be claimed within 90 days after the last day to buy tickets for this game. All prizes subject to State and Federal taxes.
- Register non-winning tickets at [www.myarkansaslottery.com](http://www.myarkansaslottery.com) (online entry only — do not mail) for second-chance top prize drawings and other future prize opportunities. All drawings and tickets subject to Lottery Rules and State Law. Offer void where prohibited by law.
- Ticket purchasers must be 18 years of age.
- Call 1-800-522-4700 for National Problem Gambling Helpline.

**PLEASE PLAY RESPONSIBLY.**

SIGNATURE (PLEASE SIGN IMMEDIATELY) \_\_\_\_\_ Fallsafe®

NAME (PLEASE PRINT) \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

PHONE \_\_\_\_\_

056-030590-7-114(035)

Recyclable

POINTS FOR PRIZES PFP





## Verification of Ticket Receipt Form

Date: 9/8/11

Reason for Receipt:

Purpose	Number of Tickets	Valued Amount
<input checked="" type="checkbox"/> Research	<u>1</u>	\$ <u>50.00</u>
<input type="checkbox"/> Processing	<u>      </u>	\$ <u>      </u>
<input type="checkbox"/> System Problem	<u>      </u>	\$ <u>      </u>
<input type="checkbox"/> Other	<u>      </u>	\$ <u>      </u>
<input type="checkbox"/> Other	<u>      </u>	\$ <u>      </u>

Check will be:

- ☐ Picked Up  
☒ Mailed

Date: 9/8/11

Name: [REDACTED]

Address: [REDACTED]

Comments: DAMAGED TICKET

Claimant Signature \_\_\_\_\_ Claim Assistant [Signature]

2011/09/15 13:31:39 5 /5

\*\* INBOUND NOTIFICATION : FAX RECEIVED SUCCESSFULLY \*\*

TIME RECEIVED

September 15, 2011 1:08:29 PM EDT

REMOTE CSID

5016834058

DURATION

35

PAGES

1

STATUS

Received

SEP-15-2011 12:02 From:AR Lotterys Security 5016834058

To:17707727636

Page:1/1



Date: 09/15/11

Requested by: Lindsey Teague

FAX: 770-772-7636

Mr. John Neuman  
Game Operations Manager  
Scientific Games, Inc.  
1500 Bluegrass Parkway  
Alpharetta, Georgia 30004

Dear Mr. Neuman

Please provide ticket reconstruction on the following ticket(s):

Game	Pack # - Check Digit	Ticket
<u>056</u>	<u>030590-7</u>	<u>114 &amp; 122</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Please fax the reconstructed information to me at (501) 683-4058.

Sincerely,

[Signature]

Kemmele Mazyck  
Deputy Security Director

124 W. Capitol Ave, Suite 1400  
Little Rock, AR 72201  
Phone: 501-683-2000 -Fax 501-683-4058  
www.myarkansaslottery.com

# Ticket Reconstructs

2011/09/15 13:31:39

3 /5



Thursday, September 15, 2011

Customer: AR  
 Game Number: 0056  
 Game Name: CLASSIC JUMBO BUCKS  
 Requested By: Remmele Mazyck  
**Book Ticket Value**  
 30590 114 LOSER

## Reconstruction

030590-7-114 GAME 1=[13121804191001070620 0802 S42LCBAXNT] POINTS=[10] AGENTS=[872-WHF] SGI  
 VIRN=[40572021] AR VIRN=[050731911473] PIN=[191] PIN OFFSET=[5] BARCODE=[0560305901143081476632]  
 PDF[0560305901143081476632191] CAT=LOSER

### SERIAL NUMBERS

**9 2**  
 NINE TWO

### YOUR NUMBERS

<b>13</b> THRTN \$75.00 SVY FIV DOL	<b>12</b> F TWLVE \$4.00 FOR DOL	<b>18</b> EGHTN \$2.00 THO DOL	<b>4</b> FOUR \$50.00 FTY DOL	<b>19</b> NINTN \$100 ONE HUN
<b>10</b> TEN \$5.00 FIV THO	<b>1</b> ONE \$200 THO HUN	<b>7</b> SEVEN H \$10.00 TEN DOL	<b>6</b> SIX W \$250 THNFTY	<b>20</b> TWNTY \$20.00 THY DOL

050731911473 114

2011/09/15 13:31:39

4 /5



Thursday, September 15, 2011

Customer: AR  
 Game Number: 0056  
 Game Name: CLASSIC JUMBO BUCKS  
 Requested By: Remmele Mazyck  
**Book Ticket Value**  
 30590 122 LOSER

## Reconstruction

030590-7-122 GAME 1=[11190518071215011602 0413 B43XTA2SNL] POINTS=[03] AGENTS=[683-NYW] SGI  
 VIRN=[01782461] AR VIRN=[879937214022] PIN=[214] PIN OFFSET=[6] BARCODE=[0560305901220636376059]  
 PDF[0560305901220636376059214] CAT=LOSER

### SERIAL NUMBERS

**4 13**  
 FOUR THRTN

### YOUR NUMBERS

<b>11</b> ELEVN \$5.000 FIV THO	<b>19</b> NINTN \$4.00 FOR DOL	<b>5</b> FIVE W \$3.00 THR DOL	<b>18</b> EGHTN \$10.00 TEN DOL	<b>7</b> SEVEN \$20.00 THY DOL
<b>12</b> TWLVE \$200 THO HUN	<b>15</b> FIFTN N \$2.00 THO DOL	<b>1</b> ONE \$75.00 SVY FIV DOL	<b>16</b> SIXTN Y \$250 THNFTY	<b>2</b> TWO \$50.00 FTY DOL

879937214022 122

# Sales

- Regional Sales Managers
  - Marketing Sales Representatives
- End of Game Audits
- Hotline
- TVM Site Security
  - Minor Play
- Mistakes / Questions
- Problems / Theft
- Pack Problems
  - Pack Status Change

Status	Definition
Available – Virgin	Full Packs in warehouse inventory. – Not Cashable
In Transit	Packs that have been processed by pick’n’pack and designated to a specific retailer. – Not Cashable
Received	Packs received by a retailer but not activated. – Not Cashable
Activated	Packs activated for sale by retailer. Can only be done through assigned terminal or security. – Cashable
Settled	Packs that have been activated for 28 days or 75% of the low tier prizes have been paid. – Cashable
Stolen	Packs reported stolen. If found unopened, can be returned to system. – Not Cashable
Missing	Packs reported missing. If found unopened, can be returned to system. – Not Cashable
MSR-Trunk	Full packs transferred to MSR for distribution to another retailer. Seal on pack cannot be broken. First retailer receives credit if pack settled. – Not Cashable
Available-Returned	Full packs transferred for distribution. Seal on pack cannot be broken. Retailer receives credit if pack settled. – Not Cashable
Partial Unsold	Partial packs transferred to MSR. Retailer receives credit for returned tickets. – Not Cashable
Omitted by Lottery	Voided for use in testing. – Not Cashable
Omitted by Vendor	Voided by vendor and not shipped to ASL. – Not Cashable
Destroyed	Games purged after EOG audit. – Not Cashable
Defective	Used for problem games. – Not Cashable
Not Available-Fully Unsold	Full packs transferred to MSR at EOG and virgin packs transferred to this status during EOG audit. – Not Cashable
Voided by Security	Voided by Security to be returned to the warehouse. – Not Cashable
Allocated to Shipment	Set by System. – Not Cashable

# IT Gaming

- ICS / Firewalls
- User Interface for Winning Numbers
- TVM's
- Trouble Shooting
- Lock Downs
  - Secure Data Center
- Special Reports



# # of Scans at Terminal vs. # of Scans at Ticket Checker

DATE	RETAILER	TERMINAL ID	TERMINAL COUNT	TICKET CHECKER COUNT	
07/21/2011	200248	01	485	107	
07/18/2011	100164	01	231	40	
07/21/2011	100164	01	213	47	
07/21/2011	200547	01	208	3	
07/21/2011	200220	01	203	68	
07/20/2011	300251	01	191	13	
07/20/2011	200158	01	184	2	
07/18/2011	200249	01	182	0	
07/18/2011	200665	01	178	34	
07/19/2011	300251	01	162	5	
07/18/2011	100088	01	148	34	
07/20/2011	100088	01	148	82	
07/21/2011	100219	01	144	1	
07/19/2011	100088	01	137	54	
07/19/2011	400248	01	137	15	
07/18/2011	300251	01	131	24	
07/19/2011	400195	01	125	1	
07/20/2011	400195	01	124	3	
07/20/2011	200220	01	123	11	
07/19/2011	400703	01	118	12	
07/18/2011	200193	01	116	2	
07/19/2011	200220	01	113	7	
07/18/2011	200186	01	112	3	
07/18/2011	400195	01	111	4	
07/20/2011	300478	01	110	4	
07/20/2011	300231	01	109	0	
07/18/2011	300285	01	108	7	
07/19/2011	200154	01	107	3 *	
07/21/2011	400703	01	106	0	
07/21/2011	400525	01	102	0	
07/19/2011	200652	01	101	0	
07/21/2011	300231	01	99	0	
07/19/2011	300231	01	96	0	
07/20/2011	100443	01	92	5	
07/18/2011	200154	01	91	9	
07/21/2011	300331	01	91	4	
07/20/2011	300225	01	89	7	
07/19/2011	400699	01	89	15	
07/18/2011	100574	01	85	10	
07/18/2011	200109	01	84	3	
07/20/2011	200154	01	84	4	
07/18/2011	100583	01	83	9	
07/21/2011	200382	01	82	9	
07/20/2011	200394	01	80	22	
07/20/2011	300390	01	80	10	
07/20/2011	300291	01	79	9	
07/19/2011	300124	01	78	7	
07/19/2011	200120	01	78	10	
07/19/2011	200665	01	78	30	
07/20/2011	200665	01	78	47	
07/21/2011	300161	01	77	0	
07/18/2011	300390	01	77	11	

# # of packs Activated by Price Point

RETAILER	ONE DOLLAR	TWO DOLLARS	THREE DOLLARS	FOUR DOLLARS	FIVE DOLLARS	TEN DOLLARS	TWENTY DOLLARS	SALES
200148	2	2	0	0	0	0	4	6
200149	0	1	0	0	0	1	2	4
200150	0	0	2	0	1	3	4	14
200151	4	2	1	0	2	3	4	7
200152	1	2	1	0	0	2	1	6
200153	1	4	1	0	2	2	4	8
200154	0	0	4	0	4	4	27	28
200155	1	1	1	0	1	2	1	2
200158	0	1	0	0	1	1	1	3
200160	0	4	1	0	0	2	1	5
200164	0	1	1	0	3	1	5	8
200165	2	4	0	0	2	3	7	11
200167	3	2	3	0	2	3	5	19
200171	1	3	1	0	1	0	3	7
200172	2	0	2	0	4	1	4	11
200173	2	1	2	0	2	0	1	1
200176	0	1	0	0	1	0	1	1
200177	0	0	0	0	6	2	4	11
200179	0	0	0	0	1	1	1	5
200180	3	1	2	0	5	1	2	9
200181	3	1	1	0	2	4	3	12
200182	1	2	1	0	1	1	2	5
200183	0	0	1	0	0	3	2	9
200184	3	6	1	0	4	3	5	12
200186	0	0	2	0	2	3	2	10
200187	1	1	0	0	0	1	0	4
200188	1	1	1	0	1	1	5	9
200189	1	1	0	0	1	2	5	10
200190	2	4	1	0	0	2	5	8
200191	4	2	0	0	1	3	7	12
200192	1	1	1	0	2	2	2	5
200193	1	5	1	0	0	0	2	10
200194	0	0	1	0	3	1	2	7
200195	1	0	1	0	1	0	3	3
200196	0	3	1	0	2	2	7	14
200197	1	0	0	0	0	0	2	2
200198	0	1	0	0	1	1	4	9
200201	0	4	0	0	2	3	3	11
200202	3	0	0	0	0	0	0	2
200203	2	1	1	0	1	2	2	6
200204	1	3	0	0	1	1	1	3
200205	0	1	2	0	1	4	4	10
200206	2	5	2	0	1	4	4	13
200208	1	1	0	0	0	3	2	3
200209	0	2	1	0	0	2	2	5
200210	1	1	1	0	0	1	3	6
200211	0	3	0	0	3	2	1	7
200212	1	3	0	0	1	0	1	5
200213	0	3	1	0	0	1	8	17
200214	2	1	1	0	3	6	4	15
200215	0	0	4	0	3	2	8	15
200216	0	2	1	0	1	1	1	4
200218	1	4	1	0	4	4	4	6

# Activations and Settles

Start Date: 07/18/2011

End Date: 07/19/2011

Retailer ID: 200154

Chain: ALL

Game: ALL

Retailer	State	Game	Pack ID	Date	Amount
200154					

## 13 - Activated

94	30717	7/19/2011 9:19:16AM	300.00
87	129623	7/19/2011 9:19:13AM	300.00
87	129624	7/19/2011 9:19:08AM	0.00
87	129520	7/19/2011 9:19:04AM	300.00
87	129604	7/19/2011 8:47:37AM	0.00
87	129603	7/19/2011 8:47:34AM	0.00
87	129608	7/19/2011 8:47:31AM	0.00
87	129532	7/18/2011 1:59:26PM	0.00
87	129616	7/18/2011 1:59:18PM	0.00
87	129531	7/18/2011 1:59:10PM	0.00
87	129621	7/18/2011 11:35:46AM	0.00
87	129607	7/18/2011 11:35:43AM	0.00
87	129573	7/18/2011 11:35:22AM	0.00
87	129519	7/18/2011 11:35:19AM	0.00
87	129529	7/18/2011 11:35:15AM	0.00
81	14346	7/18/2011 11:35:11AM	300.00
85	10401	7/18/2011 11:35:03AM	300.00

Sub Total for Activated: \$1,500.00

## 7 - Settled

87	129621	7/19/2011 10:56:12PM	300.00
87	129616	7/19/2011 10:56:12PM	300.00
87	129608	7/19/2011 10:56:12PM	300.00
87	129604	7/19/2011 10:56:12PM	300.00
87	129531	7/19/2011 10:56:12PM	300.00
87	129532	7/19/2011 10:56:12PM	300.00
87	129624	7/19/2011 10:56:12PM	300.00
87	129603	7/19/2011 10:56:12PM	300.00
87	129618	7/18/2011 10:56:11PM	300.00
87	129607	7/18/2011 10:56:11PM	300.00
87	129619	7/18/2011 10:56:11PM	300.00
87	129519	7/18/2011 10:56:11PM	300.00
87	129529	7/18/2011 10:56:11PM	300.00
87	129530	7/18/2011 10:56:11PM	300.00
87	129573	7/18/2011 10:56:11PM	300.00
87	129617	7/18/2011 10:56:11PM	300.00
87	129516	7/18/2011 10:56:11PM	300.00
82	17428	7/18/2011 10:56:06PM	300.00

\*14 packs of game  
87 Activated in  
2 days.

\*Pack 129519  
Settled the same  
day it was Activated.

\*17 packs of game  
87 Settled in the  
same 2 days.



07/18/2011 11:49:22 AM	87 \$1,000,000 DIAMOND	129529	14	20015401	25064355	11	No Winner
07/18/2011 11:51:40 AM	87 \$1,000,000 DIAMOND	129519	0	20015401	11275738	11	No Winner
07/18/2011 11:51:52 AM	87 \$1,000,000 DIAMOND	129519	2	20015401	5328060	11	No Winner
07/18/2011 11:52:08 AM	87 \$1,000,000 DIAMOND	129519	4	20015401	38883238	11	No Winner
07/18/2011 11:52:12 AM	87 \$1,000,000 DIAMOND	129519	5	20015401	47655061	11	No Winner
07/18/2011 11:52:17 AM	87 \$1,000,000 DIAMOND	129519	6	20015401	36722082	11	No Winner
07/18/2011 11:52:22 AM	87 \$1,000,000 DIAMOND	129519	7	20015401	25259448	11	No Winner
07/18/2011 11:52:34 AM	87 \$1,000,000 DIAMOND	129519	9	20015401	13928103	11	No Winner
07/18/2011 11:52:57 AM	87 \$1,000,000 DIAMOND	129519	12	20015401	946852	11	No Winner
07/18/2011 11:53:02 AM	87 \$1,000,000 DIAMOND	129519	13	20015401	14308473	11	No Winner
07/18/2011 11:53:07 AM	87 \$1,000,000 DIAMOND	129519	14	20015401	40914741	11	No Winner
07/18/2011 11:54:29 AM	87 \$1,000,000 DIAMOND	129573	14	20015401	507177	11	No Winner
07/18/2011 11:54:33 AM	87 \$1,000,000 DIAMOND	129573	13	20015401	32410813	11	No Winner
07/18/2011 11:54:37 AM	87 \$1,000,000 DIAMOND	129573	12	20015401	28932677	11	No Winner
07/18/2011 11:54:42 AM	87 \$1,000,000 DIAMOND	129573	11	20015401	48272651	11	No Winner
07/18/2011 11:54:45 AM	87 \$1,000,000 DIAMOND	129573	10	20015401	44496354	11	No Winner
07/18/2011 11:54:50 AM	87 \$1,000,000 DIAMOND	129573	9	20015401	41808406	11	No Winner
07/18/2011 11:54:54 AM	87 \$1,000,000 DIAMOND	129573	8	20015401	9022557	11	No Winner
07/18/2011 11:55:08 AM	87 \$1,000,000 DIAMOND	129573	6	20015401	46346261	11	No Winner
07/18/2011 11:55:13 AM	87 \$1,000,000 DIAMOND	129573	6	20015401	46346261	11	No Winner

Example:  
Attempted  
Validation of  
Non Winning  
Tickets



## Pack Validation

Game: 87

Pack: 129519

Ticket: ALL

Game Pack Status	Ticket Range	Current Pack Location	Low Tier Winners	Cashed	High Tier Cashed	% Low Tier Validated
\$1,000,000 DIAMOND DAZZLER			4	4	1	100%
7 - Settled	0 - 14					

Ticket Number	Tier	Amount	Cashed On	Cashing Retailer
1	1	20.00	7/18/11 11:51 AM	200154 *
3	5	30.00	7/18/11 11:52 AM	200154 *
8	4	20.00	7/18/11 11:52 AM	200154 *
10	7	30.00	7/18/11 11:52 AM	200154 *
11	13	100.00	7/18/11 11:52 AM	200154 *

Total: 5 \$200.00

# Vendors: Scientific Games & Intralot

## Intralot

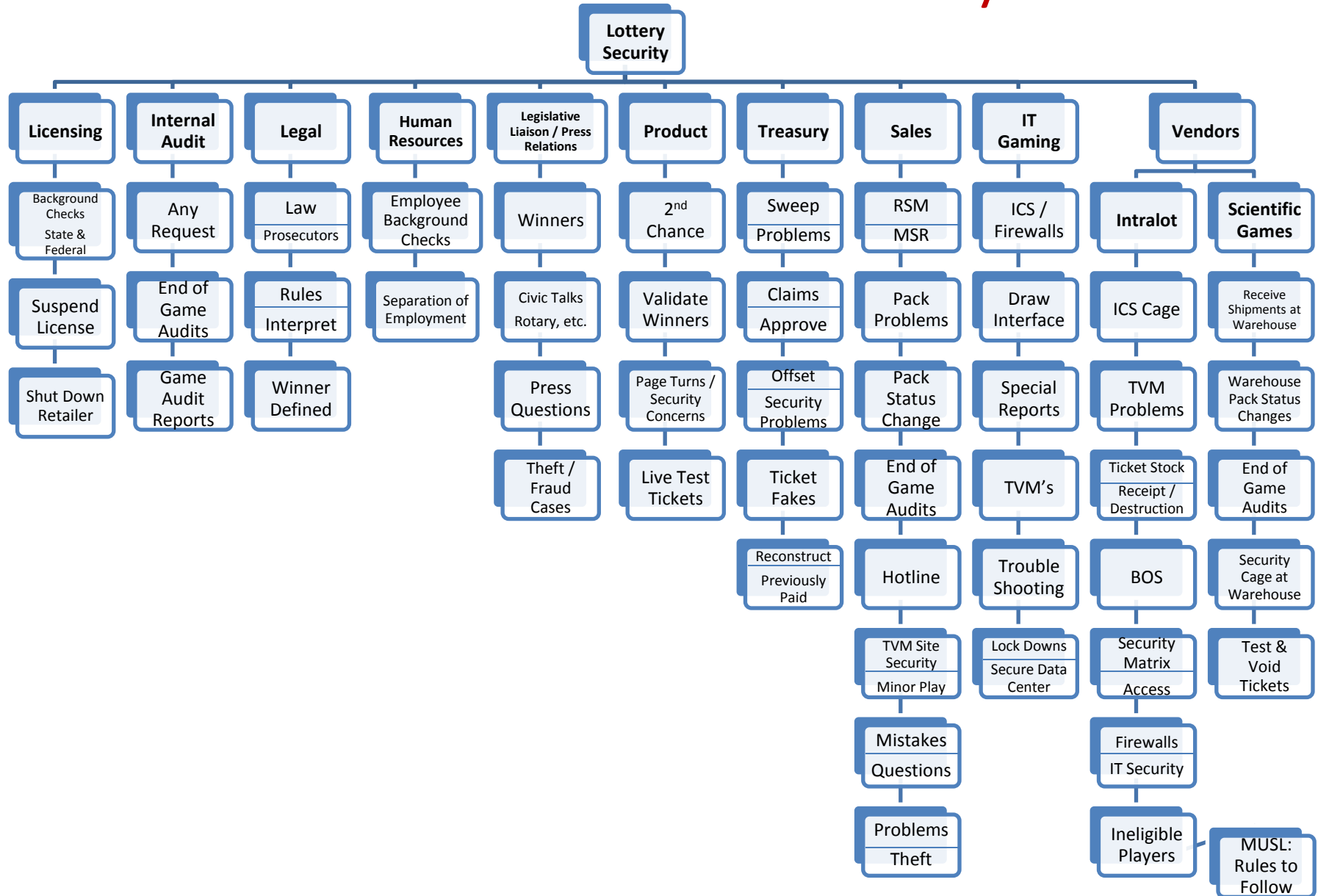
- ICS Cage
- TVM Problems
- Ticket Stock
  - Receipt & Destruction
- BOS
  - Security Matrix
  - Access
- Firewalls
- IT Security
- Ineligible Players
- MUSL
  - Rules to Follow

## Scientific Games

- Receive Shipments at Warehouse
- Warehouse Pack Status Changes
- Security Cage at Warehouse
- End of Game Audits
- Void Tickets & Ticket Destruction

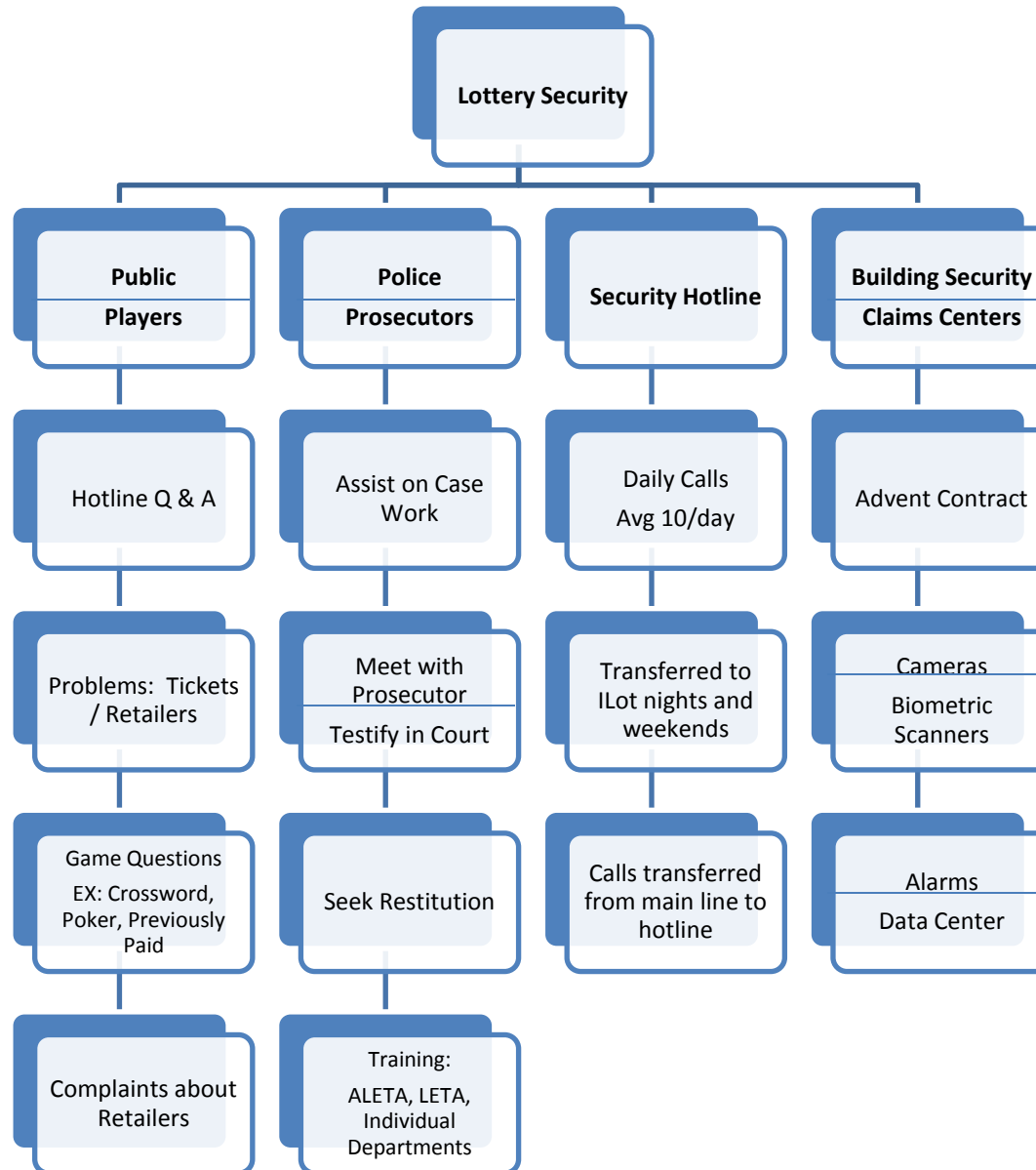
# Lottery Security

## “The Backbone of the Lottery”





# Lottery Security: External Contact



# Public / Players

- Security Hotline Q & A
- Complaints About Retailers
- Problems:
  - Tickets, Retailers, etc.
- Game Questions
  - Crossword, WPT, Previously Paid

ARKANSAS SCHOLARSHIP LOTTERY

**\$3**

**ARKANSAS**

See back for play instructions.

# CROSSWORD

**PRIZE LEGEND**

FIND & WIN	
3 WORDS	\$3
4 WORDS	\$6
5 WORDS	\$10
6 WORDS	\$20
7 WORDS	\$50
8 WORDS	\$100
9 WORDS	\$1,000
10 WORDS	\$50,000

Visit myarkansaslottery.com to Play It Again!

**YOUR 18 LETTERS**

**WIN UP TO \$50,000!**

000

TICKETS MAY CONTINUE TO BE SOLD AFTER ALL TOP PRIZES HAVE BEEN CLAIMED.

**\$20**

**OVER \$45 MILLION IN CASH PRIZES!**

**\$1,000,000**

**DIAMOND DAZZLER**

**WIN UP TO \$1 MILLION!**

Match any of YOUR NUMBERS to any of the WINNING NUMBERS, win prize shown for that number. Get a "♦" symbol, win prize shown automatically. Get a "★" symbol, win 5 TIMES the prize shown!

WINNING NUMBERS				
18	7	29	14	36
EIGHT	SEVEN	TWENTY-NINE	FOURTEEN	SIXTY-SIX

YOUR NUMBERS				
16	2	32	34	8
SIXTEEN	TWO	THIRTY-TWO	THIRTY-FOUR	EIGHT
\$500	\$30.00	\$50.00	\$30.00	\$20.00
FIFTY HUNDRED	THIRTY DOLLARS	FIFTY DOLLARS	THIRTY DOLLARS	TWENTY DOLLARS
18	♦	9	25	15
EIGHT	WIN	NINE	TWENTY-FIVE	FIFTEEN
\$100	\$100	\$10,000	\$50,000	\$200
ONE HUNDRED	ONE HUNDRED	TEN THOUSAND	FIFTY THOUSAND	TWO HUNDRED
30	11	39	1	6
THIRTY	ELEVEN	THIRTY-NINE	ONE	SIX
\$50,000	\$1 MIL	\$20.00	\$5,000	\$30.00
FIFTY THOUSAND	ONE MILLION	THIRTY DOLLARS	FIVE THOUSAND	THIRTY DOLLARS
4	40	22	5	31
FOUR	FORTY	TWENTY-TWO	FIVE	THIRTY-ONE
\$500	\$20.00	\$1 MIL	\$50,000	\$200
FIFTY HUNDRED	THIRTY DOLLARS	ONE MILLION	FIFTY THOUSAND	TWO HUNDRED

775859488521 005

TICKETS MAY CONTINUE TO BE SOLD AFTER ALL TOP PRIZES HAVE BEEN CLAIMED.

ARKANSAS SCHOLARSHIP LOTTERY

www.myarkansaslottery.com  
**Arkansas**  
 Scholarship Lottery

INSTANT CASH  
 Wed, Aug 03, 2011 12:01:16  
 Retailer: 999200

Instant Receipt  
 084-011147-076  
 PREVIOUSLY PAID BY OTHER RETAILER  
 NOT FOR SALE

999200-99920001 @ TR:00000029551

PROCEEDS SUPPORT SCHOLARSHIPS

## Previously Paid

If a ticket has been previously paid, this is the receipt a retailer gets when they scan the ticket.

**\$2**

ARKANSAS SCHOLARSHIP LOTTERY

**TRIPLE 7's**

Match any of YOUR NUMBERS to either of the WINNING NUMBERS, win prize shown. Get a "7" symbol, win TRIPLE the prize shown. Get a "7X" symbol, win 7 TIMES the prize shown.

YOUR NUMBERS				
16	26	6	13	13
SIXTEEN	TWENTY-SIX	SIX	THIRTY-THREE	THIRTY-THREE
\$10.00	\$20.00	\$15.00	\$2.00	\$2.00
TEN DOLLARS	TWENTY DOLLARS	FIFTEEN DOLLARS	TWO DOLLARS	TWO DOLLARS
22	5	30	3	24
TWENTY-TWO	FIVE	THIRTY	THREE	TWENTY-FOUR
\$1.00	\$30.00	\$5.00	\$1.00	\$10.00
ONE DOLLAR	THIRTY DOLLARS	FIVE DOLLARS	ONE DOLLAR	TEN DOLLARS

13 22

THIRTY TWO

354408712218 076

TICKETS MAY CONTINUE TO BE SOLD AFTER ALL TOP PRIZES HAVE BEEN CLAIMED.



July 29, 2011

Previous Paid Research Form

Game-Pack-Ck-Tkt#-Virn#	Claimant	Amount Claimed	Date & Place of Presentation	Justification for research	Recommended Action	Notes
034-027421-9-144-177902229846	[REDACTED]	\$2	8/7/11 5:56 pm 100210 FLASH MARKET #27	Previously Paid	DO NOT PAY	[REDACTED] denied claim.
067-016651-5-000-996629614919	[REDACTED]	\$500	5/1/11 6:28 pm 300186 LARRY'S SUPERSTOP INC	Previously Paid	DO NOT PAY	[REDACTED] told me that the ticket was not hers but belong to her daughter, [REDACTED]
084-011147-2-076-354408712218	[REDACTED]	\$5	7/11/11 4:24 pm 200416 LITTLE ROCK RACEWAY	Previously Paid	Pay player	[REDACTED] Owner approved payment.
087-137565-1-005-775859488521	[REDACTED]	\$200	7/17/11 8:23 pm 200683 HIGHWAY 64 SUPERSTOP	Previously Paid	DO NOT PAY	[REDACTED] denied payment.

Signature

*Lynette* 8/22/11

# Police & Prosecutors

- Assist on Case Work
- Meet with Prosecutor
- Testify in Court
- Seek Restitution
- Training
  - ALETA, LETA-Black River Technical College, Individual Departments



# Cases & Restitution

## Cases

- Since Start Up: 780 Total  
Avg. 7 per week
  - Complaints : 681
  - Compliance : 28
  - Incidents : 71

11-252, **Jam Mart** in Fort Smith

- Paris PD working case
- Store Manager stole \$72,209
- Daughter cashed in \$50,000 winning ticket
- Case is pending

## Restitution

- Since Start Up
  - \$10,458.50 Received by ASL

11-242, **Tobacco World of Gravel Ridge** in Jacksonville

- Jacksonville PD working case
- Store Manager stole \$158,372 that can be documented
- \$58,725 due to ASL
- \$99,647 due to store
- Case is pending

# Security Hotline & Building Security

## Security Hotline

- Daily Calls
  - Average 10 per day
- Transferred to ILot nights and weekends
- Take calls transferred from Main Line to Security Hotline



## Building Security

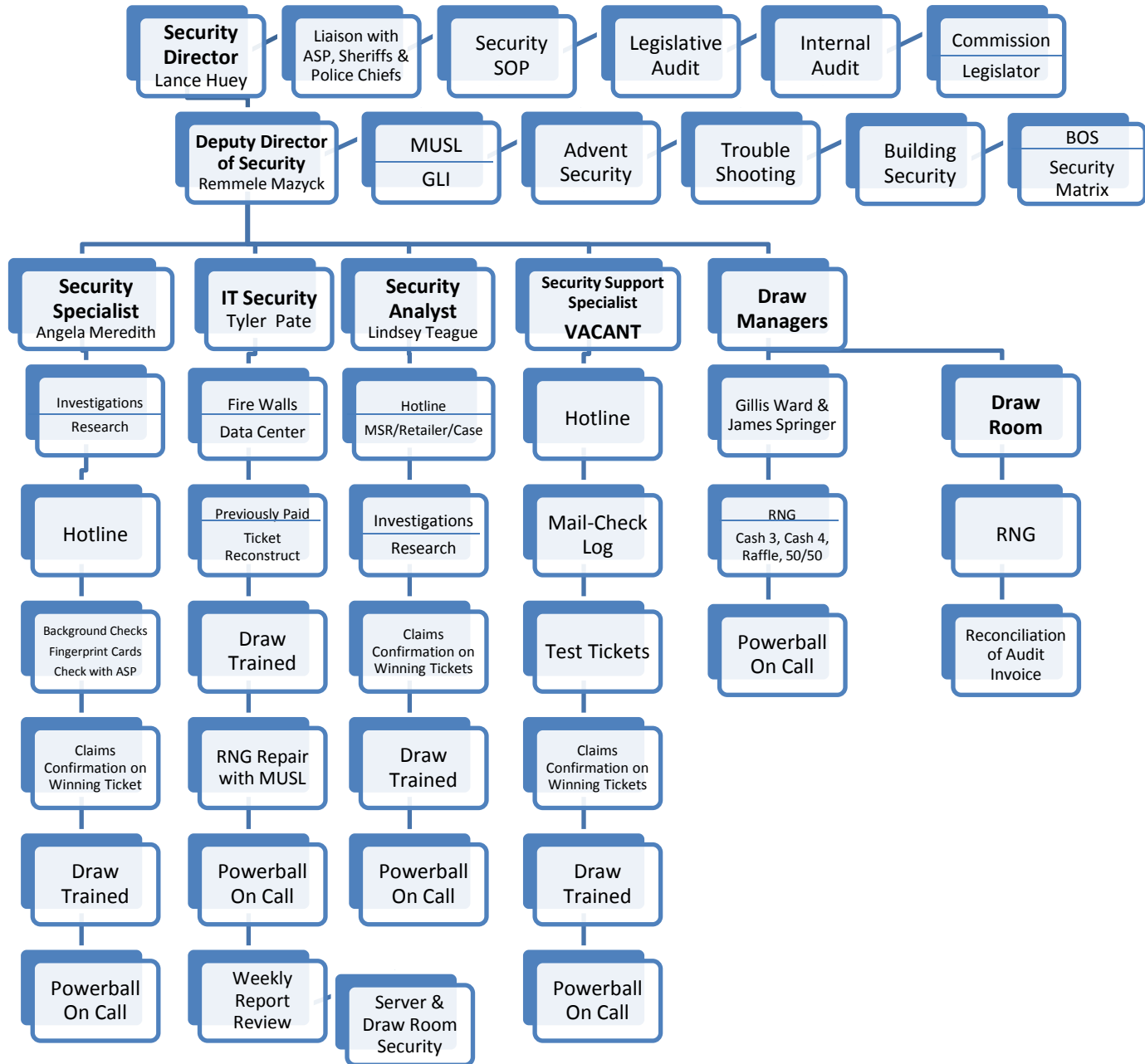
- Claims Centers
  - Little Rock, Camden, Springdale, Jonesboro
- Advent Contract
- Cameras & Biometric Scanners
- Alarms
- Data Center

# Draws

- Draw Room
  - 10/16/11 – **1248** Cash 3 Draws
  - RNGs, GLI, Liebert, Video of Draws, Key Stroke Log
  - Backup RNG @ ILot
- Backup Draw w/ MUSL
- Draw Managers
- Games
  - Cash 3, Cash 4, Raffle, 50/50
- Audit Invoice



# Lottery Security Duties



# Security Needs ??

Questions?